

Warranty Claim Form

Warranty Claim No.: (from MT Propeller)

Contact Information:

*Name:	
*Address:	
*Phone/Fax Number:	
*E-mail Address:	

Part to be Repaired:

*Failed Part:			
*Propeller / Part Number :			
*Serial No:			
*Date of Installation:			
*Time Since New:		*Time Since Overhaul:	
*Aircraft / Registration:		*Engine:	

*Description of the damage:

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Owner/Agent: Warranty claim form must be returned to the MT Propeller Warranty Department with the above information completed before any work will be authorized !

Repair Facility: Do not begin work without a Warranty Claim Number and approved labor from the MT Propeller Warranty Department.

*Name of Repair Facility:	
*Address:	
*Contact Person:	
*Phone/Fax Numbers:	
Description of work (complete details of work):	

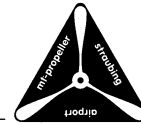
* required information to start any warranty

*Signature of Owner/Agent: _____

Approval: (For MT Propeller Entwicklung GmbH use only)

Date:	Amount approved:	Approved by:
Parts:		
Comment:		

FAX NUMBER +49-9429-8432



Process for a customer to file a Warranty Claim with MT- Propeller

MT-Propeller has a goal of minimizing the time it takes to respond to warranty claims. Along those lines, we have a simple process for our customers to follow to help us obtain information necessary to respond quickly. As our valued customer, we invite you to help us provide faster warranty service by following the three-point checklist below:

1 Warranty Application Form Enclosed you will find a blank *Warranty Application* form. This form is designed to collect information necessary to make a warranty determination. We require this form complete filled out for each warranty claim and returned via e-mail, facsimile or mail to MT's Warranty Administrator for evaluation. Claims for warranty must be approved prior to any work has been performed. In some cases this form alone is not sufficient to make a warranty determination and MT may request the part be returned (see material return section below) to MT or to an approved repair/maintenance facility. We request that you make copies of this blank form, to use it each time a warranty claim is raised. To avoid processing delays, please fill in all applicable information.

2 Warranty claim numbers

In order to receive reimbursement, credit or exchange for a warranty claim, a warranty claim number is required. Claim numbers can be obtained from the MT Propeller Warranty Administrator via phone or the Warranty Administrator may assign a claim number after receiving a completed *Warranty Application* form. Claim numbers are also required to provide labor authorization to proceed with a warranty repair.

Upon receipt of the *Warranty Application* form, the Warranty Administrator will evaluate each claim and determine whether or not warranty will be granted. If warranty is granted, the Warranty Administrator will provide the warranty tracking number and a facsimile denoting the labor allowable for work which will be performed.

Send all Warranty Application Forms to:

MT Propeller Entwicklung GmbH
Attn: Warranty Administrator
Flugplatzstrasse 1 Phone: +49-9429-9409-19
94348 Atting FAX: +49-9429-8432
Germany

3 Material Returns To MT Propeller (if applicable)

If parts are requested to be returned, a copy of the approved warranty claim must be enclosed. If warranty is denied the customer will be charged an evaluation fee equivalent to 2 hours of labor.

Send all parts to:

MT Propeller Entwicklung GmbH
Attn: Warranty Administrator
Flugplatzstrasse 1
94348 Atting
Germany